

Programme Purchase Terms and Conditions

Updated Version:
21/09/2023 - NS

These terms and conditions ("Terms") govern the sale of education programs (hereinafter referred to as the "Programme") by Creative Ed International Ltd (hereinafter referred to as the "Seller") to the purchaser (hereinafter referred to as the "Customer"). By purchasing and enrolling in the Program, the Customer agrees to be bound by these Terms. Please read these Terms carefully before making a purchase.

1. Enrollment and Registration

- 1.1. The Customer may enrol in the Programme through the Seller's official website or other designated enrollment methods provided by the Seller.
- 1.2. Upon successful enrollment, the Customer shall provide accurate and complete information as required by the Seller, and the Customer shall be responsible for updating such information as necessary.

2. Payment and Pricing

- 2.1. The Customer shall pay the agreed-upon fee for the Program as specified on the Seller's website or as communicated by the Seller.
- 2.2. Payment for the Programme shall be made by the Customer through the payment methods accepted by the Seller.
- 2.3. All fees are non-refundable unless otherwise stated in accordance with the Seller's refund policy.

3. Programme Access

- 3.1. Upon successful enrollment and receipt of payment, the Seller shall provide the Customer with access to the Programme materials and resources, as described on the Seller's website or as communicated to the Customer.
- 3.2. The Customer acknowledges that access to the Programme is limited to the duration specified by the Seller, and the Customer agrees to complete the Programme within this timeframe.

4. Programme Content

4.1. The Seller shall make reasonable efforts to ensure the accuracy and quality of the Programme content. However, the Seller does not guarantee the completeness, accuracy, or suitability of the Program for the Customer's specific needs.

4.2. The Customer may not copy, reproduce, distribute, or share any Programme materials without the express written consent of the Seller.

5. Customer Responsibilities

5.1. The Customer is responsible for maintaining the confidentiality of any login credentials provided by the Seller for accessing the Programme materials.

5.2. The Customer agrees to use the Programme solely for their own educational purposes and shall not resell, sublicense, or transfer access to the Programme to any third party outside of the the candidates the seller has enrolled in the Programme.

6. Cancellation and Refunds

6.1. The Seller reserves the right to cancel the Customer's enrollment in the Programme at its discretion, without refund of any fees paid by the Customer, if the Customer breaches these Terms or engages in any unlawful or disruptive behaviour.

6.2. Refunds, if applicable, shall be processed in accordance with the Seller's refund policy as communicated to the Customer at the time of enrolment.

7. Termination

7.1. The Seller may terminate the Customer's access to the Programme if the Customer breaches these Terms or fails to comply with any applicable laws or regulations.

7.2. Upon termination, the Customer shall cease all use of the Programme materials and resources, and the Seller shall have no further obligations to the Customer.

8. Limitation of Liability

8.1. To the fullest extent permitted by law, the Seller shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the Programme, including but not limited to lost profits, loss of data, or loss of use.

9. Changes to Terms

9.1. The Seller reserves the right to update or modify these Terms at any time. The Customer will be notified of any changes, and continued use of the Programme after such notification constitutes acceptance of the revised Terms.

10. Governing Law

10.1. These Terms shall be governed by and construed in accordance with the laws of England and Wales.

11. Contact Information

11.1. For any questions or concerns regarding these Terms or the Programme, the Customer may contact the Seller at info@creative-ed.com or via the online contact form on the website www.creative-ed.com/contact.

By enrolling in the Programme, the Customer acknowledges that they have read, understood, and agreed to these Terms and conditions.